



\$89.95

BESTSELLER: The Veterinary Practice Management Resource Book & CD

The ultimate forms book, this resource features more than 100 easy-to-use forms. Improve communication with history questions, exam report cards, consent forms, travel sheets, and reminder templates. Make managing personnel simple with job descriptions, interview questions, training checklists, and performance review forms. Includes a CD with Microsoft Word documents so you can edit forms.



\$199.00

Phone Shopper Flash Cards, Set of 3

Our Phone Shopper Flash Cards are a quick-reference guide with questions to ask phone shoppers, scripts to describe services, and list of your prices. Packed with sales techniques, flash cards are customized with your medical protocols and prices for frequently shopped services of puppy, kitten, adult and senior new patient exams; spay and neuter; declawing; boarding and grooming; flea/tick and heartworm preventatives; hospital hours and driving directions.



\$249.00

Compliance Coach

Let us create a customized report that analyzes compliance at your clinic and includes a one-hour conference call with Wendy S. Myers to discuss growth strategies. We'll use data from your practice-management software to analyze 11 compliance areas for dogs and cats: Client retention rate, preventive care exams, intestinal parasite testing, heartworm/tick testing, dentistry, flea/tick and heartworm preventative sales, and senior screens. We provide scorecards with weekly, monthly and yearly goals.



\$14.00

Friend Me Pet T-shirts

Our "Friend Me" T-shirt fits pets 11 to 23 pounds and is 100% cotton, machine washable in cold water and tumble dry on low heat. With a prominent Facebook logo and "Friend Me" message, our snuggly T-shirt will help your hospital earn more Likes on Facebook.

Practice/Company Information

Hospital name: _____ Contact person: _____
 Address: _____ Title: _____
 City State ZIP E-mail: _____
 Phone: _____ Fax: _____
 Please e-mail or fax me a paid receipt.

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	Price	Quantity	Subtotal
The Veterinary Practice Management Resource Book & CD	\$89.95		\$
Phone Shopper Flash Cards (set of 3 books)	\$199.00		\$
Compliance Coach	\$249.00		\$
Friend Me T-shirt	\$14.00		\$
SHIPPING AND HANDLING: \$7.95 per book, \$2.00 per T-shirt			\$
TOTAL			\$

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